



Company Settings

Manage your company profile, invite team members, and control who has access to your account. Only company owners and admins can access this page.

Key Features

- **Company Profile:** Update your company's name, contact email, phone, and website
- **Current Plan:** View your active subscription plan at a glance
- **Team Members:** See all active members and their roles — owners can change roles or remove members
- **Invitations:** Owners and admins can send email invitations to new members and track their status

How to Use

Update Your Company Profile

1. Open the **Profile** tab (shown by default)
2. Edit your company name, email, phone, and website
3. Click **Save Changes**

Your current subscription plan is displayed below the form for reference.

Manage Team Members

1. Click the **Members** tab
2. The list shows each member's name, email, role, and join date
3. As an owner, use the role dropdown next to any non-owner member to change their role
4. Click the **x** button to remove a member from the company

Only owners can change roles or remove members. Admins can view the member list and send invitations, but cannot modify or remove members.

Owners cannot be removed. To remove an owner, another owner must first change their role.

Invite a New Member

1. Click the **Invitations** tab
2. Click **Invite Member**
3. Enter the person's email address and select a role:
 - **User** — Basic access to the platform
 - **Editor** — Can manage content
 - **Admin** — Can manage members and company settings
4. Click **Send Invitation**

The person receives an email with a link to accept the invitation. The link expires after **7 days**.

Manage Pending Invitations

On the **Invitations** tab you can see all invitations with their status:

- **Pending** — Waiting for the recipient to accept
- **Accepted** — Successfully joined
- **Expired** — Link expired after 7 days
- **Cancelled** — Manually cancelled

For pending invitations, click the resend icon to send a fresh link with a new 7-day expiry, or the **x** button to cancel. The table also shows who sent the invitation and how many times it has been resent.

Tips

- A person must have an Air4.media account to accept an invitation — if they don't, they'll be prompted to create one when they click the link
- Invitations are tied to the email address you enter, so the recipient must log in with that same email
- You cannot remove yourself if you are the only owner — assign another owner first
- Resending an invitation generates a fresh link and resets the expiry to 7 days from the resend date