

404

Page Not Found

The requested page could not be found.

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Stats

The Stats page gives you a real-time overview of your DAM site's activity — showing summary counts across all content types and a live view of the file delivery queue.

Key Features

- **Summary Bar:** Displays total counts for Stories, Assets, Assets on S3, Accounts, and Downloads at a glance across the top of every AirDAM page.
- **Delivery Queue Monitor:** Shows all active file delivery destinations and how many files are waiting to be sent to each one, sorted by volume.
- **Destination Status:** Each destination shows whether it is Active, Off, or Stopped, so you can quickly spot delivery issues.
- **Error Tracking:** Highlights how many errors have occurred per destination, helping you identify problems before they escalate.
- **Queue Age:** Shows the oldest and newest pending task for each destination, so you can see if files have been stuck in the queue.
- **Destination Type:** Identifies whether each destination is an FTP Out channel or a Web In channel.
- **File Drilldown:** Click View Files on any destination to see every individual queued file —

including its path, remote folder, status, and priority.

- **Queue Actions:** Activate or delete all pending tasks for a destination directly from the stats table.

How to Use

1. Select a DAM site from the topbar — the stats load automatically for that site.
2. The summary bar at the top shows total counts for key content types across the site.
3. The queue table lists every delivery destination that has pending files, sorted by the number of files waiting.
4. Check the **Status** column — destinations showing **Off** or **Stopped** are not delivering files.
5. Review the **Errors** column for any destinations with recurring failures.
6. Use the **Oldest** timestamp to identify destinations where files have been waiting unusually long.
7. Click **View Files** on a destination row to see the full list of individual queued files.
8. Use **Activate** to resume processing all queued tasks for a paused destination.
9. Use **Delete Tasks** to clear the entire queue for a destination (a confirmation prompt will appear).

Tips

- A destination with many pending files and a status of **Off** means delivery has been paused — check the Workflow settings to re-enable it.
- **Stopped** means the destination has no active account linked — check the FTP Out or Web In configuration in Workflow.
- The summary bar counts update each time you switch DAM sites — use it for a quick health check before diving into individual sections.
- Destinations with a high error count may indicate a credentials or connection issue on the receiving end.
- Use **Delete Tasks** only if you want to permanently discard queued files for a destination — this cannot be undone.